

1. CANCELLATION REQUESTS

Cancellation requests may be submitted by phone or email. Please note that refunds will be processed in the original form of payment. Cash refunds can only be processed in person. If you have any questions or concerns about our cancellation policy, please contact us at info@vivavolleyball.ca or at 905-550-5209.

2. INDIVIDUAL & TEAM CANCELLATIONS

- Refund requests received prior to the sign up deadline will receive a 100% refund.
 - Refund requests received after the sign up deadline but before the league start date will incur a 10% fee.
 - Refund requests received after the league start date but before the 5th week of the league will receive a pro-rated refund equal to the amount of weeks remaining in the league and will incur a 20% fee.
 - League fees are non-refundable after 5 weeks into the league
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3. CANCELLATIONS DUE TO COVID-19

If we have to cancel the league due to COVID-19 developments or amended rules and regulations that effect our league, you will be refunded your league fee equal to the amount of weeks remaining in the league.
